

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Behavioral Health	(2) MEETING DATE 7/23/2013	(3) CONTACT/PHONE Cindy Collins, Administrative Services Manager 788-2932	
(4) SUBJECT Request to approve a renewal contract (Clerk's File) with Silvia Ortiz, Ph.D. for FY 2013-14 in the amount of \$120,000 to continue to provide bilingual, bicultural mental health services.			
(5) RECOMMENDED ACTION It is recommended that the Board approve and direct Chairperson to sign a renewal contract with Silvia Ortiz, Ph.D. for FY 2013-14 in the amount of \$120,000 to continue to provide bilingual, bicultural mental health services.			
(6) FUNDING SOURCE(S) Mental Health Services Act	(7) CURRENT YEAR FINANCIAL IMPACT \$120,000.00	(8) ANNUAL FINANCIAL IMPACT \$120,000.00	(9) BUDGETED? Yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ____) <input type="checkbox"/> Board Business (Time Est. ____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001304		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date: <u>8/14/12</u>	
(17) ADMINISTRATIVE OFFICE REVIEW Reviewed by Leslie Brown			
(18) SUPERVISOR DISTRICT(S) All Districts -			

County of San Luis Obispo



TO: Board of Supervisors

FROM: Jeff Hamm, Health Agency Director
Karen Baylor, Ph.D., L.M.F.T., Behavioral Health Services Administrator

DATE: 7/23/2013

SUBJECT: Request to approve a renewal contract (Clerk's File) with Silvia Ortiz, Ph.D. for FY 2013-14 in the amount of \$120,000 to continue to provide bilingual, bicultural mental health services.

RECOMMENDATION

It is recommended that the Board approve and direct Chairperson to sign a renewal contract with Silvia Ortiz, Ph.D. for FY 2013-14 in the amount of \$120,000 to continue to provide bilingual, bicultural mental health services.

DISCUSSION

The Health Agency's Behavioral Health Department contracts with various mental health service providers to provide treatment and support to its clients and to provide expanded services that reach underserved populations, as directed by the Mental Health Services Act (MHSA).

As required by the MHSA, the local MHSA Community Planning Team is responsible for guiding the planning process, analyzing community input, and selecting and/or continuing projects in accordance with community priorities. Recommendations made by the MHSA Community Planning Teams include the Latino Therapy Services Program under the Community Services and Supports (CSS) component. During the MHSA Stakeholder process for CSS, only Dr. Ortiz submitted a proposal and demonstrated capacity to provide bilingual, bicultural services to facilitate clinical operations of a Latino services program and provide outreach and training to underserved communities. The Board granted an exception to the competitive request for proposal process with Dr. Ortiz's original contract. Dr. Silvia Ortiz continues to demonstrate her exceptional ability to provide bilingual, bicultural clinical expertise, as well as providing Latino outreach services in our community to targeted populations. Dr. Ortiz has partnered with the County for eight years and her critical guidance and leadership has been instrumental to the success of the Latino program.

Consulting Services for the Latino Therapy Services Program

This program provides culturally appropriate treatment services offered in community settings. Treatment services are offered at schools, churches, and other natural gathering areas, and efforts are made to build a bridge from the neighborhood into the clinic setting for additional services. Both individual and group therapy are provided. Contractor services include but are not limited to:

- Planning and coordination of targeted mental health treatment service to the Latino population and collaboration with other agencies in the community.
- Act as lead coordinator for the multidisciplinary team assigned to Latino Therapy Services Program (LTSP) and assure compliance with San Luis Obispo Behavioral Health Department and Mental Health Services Act Policies and Procedures.
- Provide in-service training to Behavioral Health staff regarding mental health treatment services within the Latino population.

OTHER AGENCY INVOLVEMENT/IMPACT

County Counsel has approved the contract as to form and legal effect.

FINANCIAL CONSIDERATIONS

The FY 2013-14 Behavioral Health Adopted Budget includes \$120,000 for Dr. Ortiz's services. This is a decrease of \$16,200 from the prior year due to a decreased amount of funds available in the MHSA Prevention and Early Intervention (PEI) and Workforce Education and Training (WET) components. The contract is fully funded with MHSA funds and has no effect on the department's adopted level of General Fund support.

RESULTS

Service levels and performance measures are tracked against budgeted targets for each program. Behavioral Health's operational and administrative staff meets quarterly with contractor staff to review results against budgeted targets. Program targets are set at a minimum acceptable level as negotiated with the contractor with the overall purpose of providing the best possible service to our clients.

Behavioral Health Services is meeting a major goal of its MHSA programs by continuing the expanded awareness and availability of culturally sensitive, community-based services to limited English speaking individuals. As noted with the client surveys, the clients, who may not have been comfortable seeking services previously, have reported that these services were helpful in addressing their mental health needs and improved their ability to apply coping skills to improve their resiliency and recovery when faced with mental health issues. The renewal contract with Dr. Ortiz to provide consulting services will continue to help achieve the County's vision of a Safe and Healthy Community.

Below are the expected performance results for FY 2012-13 and target results for FY 2013-14:

CSS - Latino Therapy Services

Consultation for Latino Therapy Services		
Year	2012-13 Actual	2013-14 Budgeted
Service Hours (1,152)	1,152	1,200
Percent of clients served will be primary Spanish speaking Latino individuals.	100%	80%
Percent of clients report services were helpful in addressing their mental health needs.	92%	85%
Percent of clients upon program completion will demonstrate improved coping skills to improve resiliency and recovery.	96%	85%

PEI - Latino Outreach and Engagement

Latino Outreach and Engagement*		
Year	2012-13 Actual	2013-14 Budgeted
Contacts (500)	1,000	N/A
Percent of contacts will report increased knowledge of risk and protective factors to mental health issues.	100%	N/A
Percent of contacts will have increased knowledge of community services and supports related to mental health issues.	100%	N/A

**Services ended at the end of FY 12-13*

WET - Cultural Competency

Cultural Competency*		
Year	2012-13 Actual	2013-14 Budgeted
Trainings (1)	1	N/A
Attendees (225)	175	N/A
Percent of cultural competency training attendee will be more aware of and more prepared to provide culturally appropriate services.	91%	N/A

*Services ended at the end of FY 12-13

ATTACHMENTS

1. Clerk's Filed Statement